

Report: 2nd Education & Capacity Building Working Group Meeting Digital Inclusion in Action: CommuniCity's Pilot Framework

Location: online

Date: 23 May 2024

Time: 09.30 – 11.00

1. Objectives

The main objectives of the third meeting of the Education & Capacity Building Working Group of the Living-in.EU movement were:

- To showcase the CommuniCity manuals on open calls and piloting to Living-in.EU signatories
- To explore in an interactive way the main factoring and enablisth reason that practitioners face when launching or participating in open calls and pilots
- To identify the difficulties and possible solutions for successful and impactful pilot initiatives

2. Agenda

Time	Topic	Speaker / Facilitator
09:30 - 09:35	Opening	Kaisa Spilling, Forum Virium Helsinki
09:35 - 09:45	CommuniCity's approach and Living-in.EU	Michelle González Torres, European Network of Living Labs
09:45 - 09:55	Presentation: Open Call Instruction Manual	Anne-Mari Sandell, Forum Virium Helsinki
09:55 - 10:05	Presentation: Toolkit for Organising Agile Piloting Programmes	Silja Peltonen, Forum Virium Helsinki
10:05 - 10:45	Interactive session: Open call and piloting: hindering and enabling factors	Facilitators: Kaisa Spilling, Silja Peltonen, Anne-Mari Sandell

10:45 - 10:55	Sharing Results and Discussion	Kaisa Spilling, Forum Virium Helsinki
10:55 - 11:00	Closing remarks	

3. Outcomes

The meeting gathered 10 participants. During the first session, FVH colleagues shared CommuniCity’s outputs and specifically the manuals on open calls and pilots. The recording of the first part of the session is available here: <https://vimeo.com/951850445/dfc8ef46a0?share=copy>



During the second part of the event, the interactive session, the participants had the opportunity to identify hindering and enabling factors for open calls and pilots, as well as discuss and vote on the most common/troublesome. Below is the list of additional contributions.

Enabling factors

1. Collaboration with experts, associations,
2. Support for scaling up business case and finance models
3. Availability of data that are open and accessible
4. Clear targeted communication about the process
5. Jointly aligned pilot plan
6. Process facilitators
7. Sufficient resources
8. Matchmakers

9. Availability of the pilot hosts organisations
10. Understanding of the real-life environment and problems

Hindering factors:

1. Add-hoc pilots with no scale-up potential
2. No open-source thinking at the start
3. Resources
4. Segregation and siloed infrastructure
5. Clear and engaging policy objectives at regional level
6. Low number of people turning up and continuously participating
7. Lack of awareness from the public on the concept of pilot and how to benefit by participating
8. Finding the right people and partners
9. Legal constraints
10. Enough funding after the pilot

Link to miro board:

https://miro.com/app/board/uXjVKaiq1Wk=?share_link_id=446978497707