

# LIVING-IN.EU | GO-LI.EU

Annual plan working group 2025



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# Education and Capacity Building Working group

The role of the **Education and Capacity-building working group** is:

- **Enhancing administrative capacities:** We aim to empower public administrations to harness digitalisation effectively, avoiding technology or vendor lock-in.
- **Skills identification:** We support the identification of new skills required by public authorities, facilitating workforce upskilling accordingly.
- **Citizen-centric design:** We promote citizen-centric design approaches as a vital competence for public sector intermediaries and policymakers.
- **Co-creation and participation:** We develop a culture of co-creative, participative and cross-sector approach to designing and implementing smart and sustainable local solutions.
- **Digital education access:** We strive to provide citizens with access to platforms that facilitate digital education and skills development, enabling them to benefit from smart city solutions and participate in decision-making processes.
- **Knowledge sharing:** We facilitate and coordinate activities focused on knowledge sharing, communication, dissemination, and consultancy. Our goal is to scale successful digital solutions through a participatory, cross-domain approach.
- **Collaborative acceleration:** We seek to leverage opportunities and exchanges with projects that can accelerate deployment, including collaboration with Digital Innovation Hubs.

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# Main results 2024

1. 1st meeting: Scoping the Capacity building needs of the Living-in.EU Community workshop
  - Target: Living-in.EU signatories & supporters
  - [Report](#)
2. 2nd meeting: Digital inclusion in action: CommuniCity's Pilot Framework
  - Target: Living-in.EU signatories & supporters, CommuniCity pilot teams
  - [Event recording](#)
  - [Presentation](#)
  - [Report](#)

## **2025 Uptake Actions**

- Application: Employ methodologies to concrete case studies.
- Collaborative Acceleration: Leverage opportunities with projects and initiatives to boost deployment.
- Facilitation & Coordination: Aim for scaling digital solutions via participatory, cross-domain strategies.

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# Lessons learned 2024

## Lessons Learned:

- **Online audience's fatigue and engagement challenge:** Engaging the signatories has proven challenging, despite the high initial interest.
- **Importance of direct contacts:** There's a need to identify the right contacts within each signatory organization. Bilateral outreach might be the most effective approach.
- **Importance of collaborations:** To increase attendance and interest it's essential to leverage strategically relevant initiatives

## Approach for 2025:

- **Bilateral outreach:** to pinpoint the contact persons for each signatory, especially focusing on those already part of the working group.
- **Freemium strategy:** Continue to keep working groups open but consider reserving one/two events for signatories only. This can balance inclusivity with exclusivity.
- **Increased Case Study participation:** Actively invite signatories to present and share their case studies. This could foster more engagement and showcase the tangible benefits of participation.

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# Objectives of the Education & Capacity Building Working Group for 2025

- Engage more signatories
- Identify & facilitate workforce upskilling
- Knowledge sharing through case studies
- Collaborative acceleration & partnerships

# Activities and results

Activity	Results/ expected outcome	How does it contribute to the WG objectives 2025?	Link to the other working groups and/or other stakeholders	Scheduled	Activity leader
<a href="#">Living-in.EU: Shape &amp; Contribute to the Working Groups' plans 2025!</a>	Identifying the needs of the members to shape the offerings of the WG for 2025, and the activities of the CBP	Mapping the needs of members for 2025.	All WGs	<b>Completed</b> 16 January	Eurocities
<a href="#">Exploring Large Language Models (LLMs) in Action</a>	Increase understanding of LLMs and chatbots in municipal cases	Showcasing best practices applied by Amsterdam. For technical staff of municipalities.	CommuniCity, City of Amsterdam	<b>Completed</b> 5 February	ENoLL
<a href="#">Navigating the digital shift for public authorities</a>	Equip public authorities with knowledge to undergo a digital shift	Supports the identification of new skills required by public authorities		<b>Pending</b> 26 February	ENoLL
Training on the MIMs and open debate with city pilot projects	Inspire authorities on using the MIMs through case studies from city piloting projects.	Facilitation of knowledge sharing through case studies.	CommuniCity, Technical WG	<b>Pending</b> April 2025	ENoLL

# Activities and results

Activity	Results/ expected outcome	How does it contribute to the WG objectives 2025?	Link to the other working groups and/or other stakeholders	Scheduled	Activity leader
Training session on funding opportunities	Equip authorities with knowledge to actively look for funding opportunities.	It provides members with a structured process on seeking funding.	Financial WG, UTMC	<b>Pending</b> May 2025	ENoLL
Training on CitiVerse	Share knowledge on the concept of CitiVerse and benefits for the cities	Increase awareness on the novel concept of CitiVerse among cities.	EDIC	<b>Pending</b> TBD	
Training on AI and use cases	Equip authorities with basic knowledge on the topic and an understanding of its practical use	It provides members with knowledge and inspiration on practical implementation of AI in municipal cases.		<b>Pending</b> June 2025	ENoLL
Evaluation of work plan	Assessment of the activities of 2025	Receive input for continuous improvement of the offerings of the WGs	All WGs	<b>Pending</b> December 2025	Eurocities

# Schedule of meetings or events

Date	Meeting/ event	Who is it for?	Contact person
16 January 2025	Living-in.EU: Shape & Contribute to the Working Groups' plans 2025!	Living-in.EU signatories	Gabriela Ruseva (Eurocities)
5 February 2025	Exploring Large Language Models (LLMs) in Action	Technical staff of signatories	Danae Pantelide (ENoLL)
26 February 2025	Navigating the digital shift for public authorities	Living-in.EU signatories	Danae Pantelide (ENoLL)
April 2025	Training on the MIMs and open debate with city pilot projects	Technical staff of signatories	Danae Pantelide (ENoLL)
May 2025	Training session on funding opportunities	Living-in.EU signatories	Danae Pantelide (ENoLL)
TBD	Training on CitiVerse	Living-in.EU signatories	Danae Pantelide (ENoLL)
June 2025	Training on AI and use cases	Living-in.EU signatories	Danae Pantelide (ENoLL)



# Cross-overs activities and partnerships

Activities	Together with other working group/ project/ partnership/...	Who is it for?	Contact person
<a href="#">Living-in.EU: Shape &amp; Contribute to the Working Groups' plans 2025!</a>	All WGs	Living-in.EU signatories	Danae Pantelide (ENoLL)
<a href="#">Exploring Large Language Models (LLMs) in Action</a>	CommuniCity	Technical staff of signatories	Danae Pantelide (ENoLL)
Training on the MIMs and open debate with city pilot projects	Technical WG, CommuniCity	Technical staff of signatories	Danae Pantelide (ENoLL)
Training session on funding opportunities	Financial WG, UTMC	Living-in.EU signatories	Danae Pantelide (ENoLL)
Training on CitiVerse	EDIC	Living-in.EU signatories	Danae Pantelide (ENoLL)

# Risks and measures

Risk	Measure	Owner
Low engagement of the members in the activities	Personalised outreach, campaign	All
High interest, low turnout of participants	Reduce number of offerings, diversify for specific audience, increase collaborations and utilise existing opportunities	All
Courses are either too basic or too specialised	Describe the content and target group from the get-go and ask for experience confirmation for more specialised courses	All
Skill gap remains unchanged	Regular needs assessment and relevant offerings formulation	All
Insufficient knowledge sharing	Utilise more channels to share, including the knowledge base, WG forum, etc	All

# Support needed to execute the workplan

What does this working group need to achieve results?

Activity	What is needed? (e.g., expertise, resources, comms)	By when?
Training on the MIMs and open debate with city pilot projects	<ul style="list-style-type: none"><li>- Expertise on the MIMs</li><li>- Practical examples on</li></ul>	Mid-March 2025
Training session on funding opportunities	<ul style="list-style-type: none"><li>- Expertise on seeking funding approaches for cities and funding opportunities</li></ul>	Mid-April 2025
Training on CitiVerse	<ul style="list-style-type: none"><li>- EDIC expertise</li></ul>	-
Training on AI and use cases	<ul style="list-style-type: none"><li>- Expertise on AI</li><li>- Use cases on city applications</li></ul>	Mid-May 2025